

Mantra Hotel Boutique

Terms and Conditions

Introduction

Welcome to Mantra Hotel Boutique, your destination for exclusive stays and seamless booking experiences. By accessing our website and using our services, you agree to the terms and conditions outlined below. Please read these carefully before making any reservations.

1. Use of the Site

Site Access: Access to the Mantra Hotel Boutique website is free. You are responsible for ensuring you have the necessary tools (internet connection, compatible device) to access and use the site.

User Account: To make a reservation, you need to create an account. You are responsible for maintaining the confidentiality of your login details and for all activities conducted through your account.

2. Reservations

Reservation Process: After completing your booking, you will receive a confirmation email. It is your responsibility to verify all details and notify us immediately of any discrepancies.

Modifications and Cancellations: Policies regarding changes and cancellations are specified in your reservation confirmation and may vary depending on your booking. Cancellation fees may apply.

Payments: Payments are processed securely online. We accept major credit cards and other electronic payment methods.

3. Pricing

Rates: All rates are displayed in Mexican Pesos (MXN) and include applicable taxes unless otherwise noted. Rates may vary depending on the season, demand, or ongoing promotions.

Offers and Promotions: Special deals and promotions may be available periodically and are subject to specific terms and conditions outlined at the time of booking.

4. Hotel Policies

House Rules: Each guest is expected to adhere to the house rules of Mantra Hotel Boutique, which will be provided upon arrival.

Non-Smoking Policy: Mantra Hotel Boutique is a non-smoking establishment. Violation of this policy may result in additional cleaning fees.

Pets: Pet policies vary by reservation type. Please contact us to confirm pet-related policies before booking.

5. Responsibilities

Accuracy of Information: We strive to provide accurate and current information on our website. However, we cannot guarantee the absolute accuracy or completeness of the content.

Limitation of Liability: Mantra Hotel Boutique is not responsible for any direct or indirect damages resulting from the use of our website or inability to access it.

6. Intellectual Property

Site Content: All materials on the Mantra Hotel Boutique website (texts, images, logos, etc.) are protected under intellectual property laws. Unauthorized reproduction or use is strictly prohibited.

7. Privacy

Personal Data: We respect your privacy and are committed to safeguarding your personal information. For details, please refer to our Privacy Policy.

8. Changes to Terms and Conditions

Amendments: Mantra Hotel Boutique reserves the right to modify these terms and conditions at any time. Changes will take effect upon being published on our website. We recommend reviewing this page regularly.

9. Governing Law and Jurisdiction

Applicable Law: These terms and conditions are governed by Mexican law. Any disputes related to their interpretation or enforcement will be resolved in the courts of Oaxaca.

Thank you for choosing Mantra Hotel Boutique. We look forward to providing you with an exceptional stay.

Contact Us: For any questions, please contact us at info@mantrahotelboutique.com