

Mantra Hotel Boutique Cancellation Policy

Introduction

This cancellation policy outlines the terms and procedures regarding reservation cancellations made at Mantra Hotel Boutique. By booking a stay, you agree to adhere to the following conditions.

1. General Cancellation Conditions

Free Cancellation Period: Reservations can be canceled free of charge up to 7 days prior to your scheduled arrival, unless specified otherwise under special conditions.

Late Cancellations: Cancellations made within 5 days of the arrival date will incur a fee equal to one night's stay, unless otherwise noted in the specific conditions of your booking.

2. How to Cancel Your Reservation

Online Cancellation: Reservations can be canceled directly through our website. Simply log in to your account, navigate to your bookings, and select the cancellation option.

Confirmation Email: After completing the cancellation process, a confirmation email will be sent to you. If you do not receive it, please contact us immediately for assistance.

3. Reservation Modifications

Date Changes: Modifications to your stay dates are subject to availability and may incur additional charges. Contact our team to check availability and terms.

Other Changes: For alterations such as changes in the number of guests or room type, please contact us directly. Additional fees may apply according to our policies.

4. No-Show Policy

No-Show Fee: If you fail to show up at the hotel without prior notice or cancellation, a fee equivalent to one night's stay will be charged.

Room Release: The hotel reserves the right to release the room for the remaining stay period if no prior communication has been made.

5. Refunds

Processing Time: Eligible refunds will be processed within 7 to 14 business days after the cancellation request is confirmed. Refunds will be issued to the same payment method used during booking.

Non-Refundable Fees: Taxes, service fees, and additional charges are non-refundable.

6. Non-Refundable Reservations

Special Offers and Promotions: Certain promotions or discounted rates may have a non-refundable policy. These terms will be clearly stated during the booking process. No refunds will be issued for cancellations under these conditions.

7. Assistance

For any questions or support with cancellations, modifications, or refunds, please contact our customer service team at info@mantrahotelboutique.com

8. Changes to the Cancellation Policy

Policy Amendments: Mantra Hotel Boutique reserves the right to update this cancellation policy at any time. Changes will be effective once posted on our website. We recommend reviewing this page periodically.

Thank you for choosing Mantra Hotel Boutique. We look forward to welcoming you and ensuring a memorable stay.