

Mantra Hotel Boutique

Privacy Policy

Introduction

At **Mantra Hotel Boutique**, we value your privacy and are committed to protecting your personal information. This privacy policy outlines how we collect, use, share, and safeguard your data when you interact with our website and booking services.

1. Information Collected

- **Personal Information:** We may collect information such as your name, address, email, phone number, and payment details when you create an account, make a booking, or contact us.
 - **Browsing Information:** We also gather data about your interaction with our site, including your IP address, browser type, pages viewed, and time spent on the site.
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2. Use of Information

- **Service Provision:** Your personal information is used to process bookings, respond to inquiries, and deliver excellent customer service.
 - **Site Improvement:** Browsing data helps us analyze usage patterns and enhance the functionality and content of our site.
 - **Marketing:** With your consent, we may send promotional emails or offers about our services. You can opt out of these communications at any time.
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3. Information Sharing

- **With Partner Hotels:** Booking details are shared with partner hotels to facilitate your reservation and stay.
 - **Service Providers:** We may share your data with third-party providers for services such as payment processing and website management. These providers are obligated to protect your data and use it only for the intended purposes.
 - **Legal Obligations:** We may disclose your information if required by law or when necessary to protect our rights, your safety, or the safety of others.
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4. Information Security

- **Security Measures:** We implement advanced technical and organizational measures to secure your information from unauthorized access, misuse, or loss.
 - **Data Storage:** Your personal data is stored on secure servers, accessible only to authorized personnel with special access rights.
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5. Your Rights

- **Access and Correction:** You can access your personal information and request corrections if it is inaccurate or incomplete.
 - **Deletion:** You may request the deletion of your personal data, subject to legal requirements or exceptions.
 - **Objection:** You have the right to object to the processing of your information for direct marketing purposes.
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6. Cookies

- **Use of Cookies:** We use cookies to enhance your browsing experience. Cookies are small text files stored on your device that collect information about your online behavior.
 - **Managing Cookies:** You can modify your cookie preferences in your browser settings. Please note that disabling cookies may impact the functionality of our site.
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7. Changes to the Privacy Policy

- **Updates:** **Mantra Hotel Boutique** reserves the right to update this privacy policy at any time. Changes will be effective upon posting on our website. We encourage you to review this policy regularly to stay informed of updates.
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8. Contact

- **Contact Information:** For any questions or concerns about this privacy policy, please reach out to us at info@mantrahotel.mx or by phone.
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Thank you for choosing **Mantra Hotel Boutique**. We are dedicated to protecting your privacy and ensuring the security of your personal information.